



SARACEN'S HEAD

WOLTERTON | NORFOLK

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Saracen's Head, Wolterton

Introduction

The Saracens is situated about 2 miles from the village of Erpingham, between the market town of Aylsham and Cromer on the North Norfolk coast. Although we are an Inn we have no village! So we really are in the middle of nowhere. That said, we are also the centre of everywhere! Only 20 minutes drive from the nearest beach and 10 minutes from Blickling hall.

We have six en-suite bedrooms all on either the first or second floors. These can be made up as twin or double bedded and include one family room that can sleep 2 adults, 2 children and a baby in a travel cot. With 5 in the family room there is not much spare space.

In our restaurant we use the best local produce that is available, and luckily there is no shortage! For more details of our suppliers and producers please visit our website. As all our meals are made here we are able to cater for many different dietary requirements.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01263 768909 or email info@saracenshead-norfolk.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the getting here section of our website.
- There is no public transport to the Saracens.
- The nearest train stations are either North Walsham, Gunton, Cromer or Sheringham. All these stations are on the Bitten line that runs from Norwich to Sheringham.
- Please note that these stations are generally unmanned and that there are no taxi ranks. Taxis should be booked in advance.

Car Parking and Arrival

- We have plenty of parking outside the front of the building.
- The parking surface is gravel.
- There is a slight rise from the gravel to the concrete area by the front door.
- There is one step to the doorway.
- The double front doors are 1270mm/50ins wide.
- The inner door to the entrance hall is 800mm/31.5ins wide.
- It is possible to access the bar from the garden. This is via the French windows 1000mm/39ins

Welcome Area

- Guests are usually welcomed in the hallway or bar.
- The hallway has an even black and white tiled floor.
- The area is well lit with ceiling lights and has natural light from the front door and a window on the stairway.
- There is a bench in the hall where guests can sit.
- The bar area is carpeted.
- There is background music in the bar.
- Upon arrival guests are given their room key and have the front door entry code explained to them. Meal and bar times are also discussed before clients are shown to their room and helped with any bags.
- Doorway into the bar is 670mm/26.5ins.

Bedrooms

- There are no bedrooms on the ground floor.
- We have a total of 6 bedrooms, 3 on each of the upper floors.
- All our double rooms are made up with zip and link beds so that they can easily be doubles or twin bedded.
- The beds (as singles) are 900mm wide and 2000mm long.
- The height from floor to top of the mattress is 500mm/20ins
- All rooms are well lit with ceiling lights and bedside table lights.
- Extra reading lights are available upon request.
- All rooms have Freeview televisions with remote control.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- All bedrooms are en-suite.
- The door opening to the bathroom is 700mm/27.5ins
- The toilet height is 420mm/16.5ins.
- The wash basin height is 850mm/33.5ins. There is a cupboard below the wash basin.
- The bath has a separately operated shower above it.
- The top of the bath is 540mm/21.5ins.
- The bath has two horizontal grab handles, one on either side.
- There is one Vertical grab bar on the wall.
- There is wall lighting and a well lit mirror with shaving point.
- The floor is tiled.
- There is a chair in the bathroom.

Public Areas - Halls, Stairs, Landings, Corridors

- There is a staircase that curves right through 180 degrees from the ground floor to the first floor. It has a hand rail on the right (inside). This continues in the same fashion up to the second floor.
- The staircase is fully carpeted.
- The landing area on the first floor has a several comfortable seats, a coffee table and a bookshelf with a selection of books on the local area.
- There is a large OS map of the local area on the wall.
- The area is lit from the ceiling and natural light from the windows.
- The area is carpeted throughout.

Public Toilet

- There are no ladies toilets on the ground floor.
- The gent's toilets have a separate cubicle that is accessible without going into the urinals. This is used for ladies that have difficulty in using the stairs.
- The doorway into the toilets is 700mm/27.5ins.
- The doorway into the cubicle is 670mm/26.5ins.
- There is no room to either side of the toilet.
- There is a wash basin in the cubicle.

Dining Room

- There are two dining areas, the bar or the parlour.
- The parlor is used as an additional restaurant.
- Both are south facing and have large windows allowing in lots of natural light.
- Both have ceiling and wall lights on dimmers.
- The parlor has an open fire and the bar wood burners.
- All tables can seat two or four people, and can be moved together to make a larger table.
- Both doorways are 670mm/26.5ins wide.
- Floors are carpeted.
- Background music is played in the parlor and part of the bar.
- The bar is used to serve breakfast.
- Breakfast is self service from the buffet, with hot drinks and cooked breakfast served to table.

Garden

- The garden is accessible from the French windows in the bar.
- The French windows are 1000mm/39ins wide.
- There is a step-down onto the door step and onto the gravel.
- Half the courtyard garden is covered in gravel, the other half is lawn and flowerbeds.

- There are tables and chairs in the courtyard, some with sunshades.
- The garden is accessible from the parking area at the front of the building.

Additional Information

- There are details of the procedure in case of fire. These can be found on the back of the bedroom door.
- All dogs are welcome and allowed in the rooms.
- There is usually a dogs bowl outside the front door.
- Free Wi-Fi is available throughout the building.
- Low energy lighting is used in the building.
- The nearest hospital is Cromer (9 miles).
- The nearest hospital with A&E is the Norfolk and Norwich (25 Miles)
- There are two local doctors' surgeries, one in Aldborough (3 miles) and the other in Aylsham (6 miles).

Contact Information

Address (Inc The Saracen's Head, Wall Road, Wolterton. Norfolk.
postcode): NR11 7LZ

Telephone: 01263 768909

Email: info@saracenshead-norfolk.co.uk

Website: www.saracenshead-norfolk.co.uk

Local Carers: North Norfolk district council. 01263 513811

Local
Equipment Hire: Mobility superstore, Norwich. 01603 787070

Local
Accessible Taxi: Cromer A1 taxis 01263 513371